



# SALDANHA BAAI BAY

## MUNISIPALITEIT | MUNICIPALITY | uMASIPALA

T: (022) 701 7000 • F: (022) 715 1518 • [mun@sbm.gov.za](mailto:mun@sbm.gov.za) • [www.sbm.gov.za](http://www.sbm.gov.za)

## PUBLIC NOTICE WITH REGARDS TO MUNICIPAL SERVICES DURING THE NATIONAL COVID-19 LOCKDOWN 27 MARCH 2020 - 16 APRIL 2020

### Water:

- Only the repairs and maintenance of water lines will be performed during this period.
- All water faults and interruptions are to be reported to the municipal call centre on (022) 701 7061.

### Sewerage Pumping:

- Sewerage pumping will operate as per normal service.
- Contact the call centre on (022) 701 7061.

### Electricity:

- Only repairs and maintenance of electrical network and e.g. streetlights to ensure the continual supply.
- No new installations or connections.
- Contact the call centre on (022) 701 7061.

### Traffic Department:

- Learners and Drivers Licences are closed.
- Vehicle registration and licencing are closed.
- Fines payment section is closed.

### Traffic, Law Enforcement, Fire Services:

- Normal operations.
- Contact numbers:  
Fire Services: (022) 713 1815 or 0860 073 473  
Law Enforcement and Traffic Department: (022) 713 6834

### Town Planning:

- Will be closed.

### Building Control:

- Will be closed.

### Local Economic Development:

- Services will be closed.
- Hawkers and House-Shops licensing for trading will be suspended.

### Area Engineering Services: (Water and sewerage services)

- Will continue as per normal in all towns.
- Contact the call centre on (022) 701 7061.

### Municipal Buildings and Facilities:

- Municipal resorts will remain closed.
- Community halls will remain closed.
- Camping sites (including day camping and fishing/recreational facilities), sport fields will be closed.

### Library Services:

- All libraries will be closed.

### Burials:

- Cemeteries are open to assist with the preparation of graves.
- Arrangements for funerals: normal procedures apply.
- The relevant municipal office will be closed, however contact Angeline Waits telephonically on (022) 701 6911 on Mondays to Thursdays from 10:00 to 13:00 for assistance.

### Public Toilets:

- Will be closed.

### Communal Toilets:

- Will remain open and will be cleaned and sanitised daily.

### Refuse Removal:

- Residential: Monday – Friday as per normal refuse removal schedule.
- Business: Refuse collected only on days when the respective towns are serviced.
- All transfer stations will be closed.
- The Vredenburg landfill site will be open for use by Municipal officials only.
- Possible infected refuse (personal waste e.g. disposable cleaning clothes and tissues) must be disposed into two plastic bags or sealed containers to be placed in closed ring bin.

### Recycling Services:

- Recycling services for households and other non-essential recyclers will be suspended.
- Recycling services for essential businesses (e.g. pharmacies, medical services, super-markets and fuelling stations) will continue as per normal schedule.
- Skip removal services in informal settlements will continue as per normal schedule.
- Grab-trucks, wheelie bin distribution and internal recycling will be suspended.

### Public Meetings:

- All public meetings and gatherings will remain suspended until further notice. These include municipal public participation gatherings.

### Accounts:

- Consumers can settle their municipal account at retail stores where the EazyPay logo is displayed by using the reference number on their municipal account.
- Consumers can settle their municipal account via Electronic Fund Transfer (EFT) instead of settling their municipal account at any of the municipality's offices. The details are as follows:

Bank name	Standard Bank
Account name	Saldanha Bay Municipality
Account number	082437238
Branch code	050511
Reference number	Municipal account number (10 digit reference )

- Consumers can settle their municipal accounts by registering for debit order. Application forms can be downloaded from the municipality's website via the following link: [www.sbm.gov.za/payment-center](http://www.sbm.gov.za/payment-center)
- Consumers can register to receive their municipal accounts via e-mail by sending an e-mail to the following e-mail address: [income.enquiries@sbm.gov.za](mailto:income.enquiries@sbm.gov.za)
- Consumers can also view and retrieve their municipal accounts online by visiting the municipalities website via the following link: [www.sbm.gov.za/payment-center](http://www.sbm.gov.za/payment-center)
- Consumers on prepaid electricity can buy electricity online from the municipality's prepaid vendor by visiting the municipality's website and registering for online electricity purchase via the following link: [www.sbm.gov.za/payment-center](http://www.sbm.gov.za/payment-center)
- All account enquiries during the 21-day lockdown period can be made to the following email addresses or telephone numbers:  
- **Primary contact details:**  
[natasha.farmer@sbm.gov.za](mailto:natasha.farmer@sbm.gov.za) / [magda.don@sbm.gov.za](mailto:magda.don@sbm.gov.za)  
Contact: 066 277 3929 or 072 012 3279  
- **Secondary contact details:**  
[rochelle.rooms@sbm.gov.za](mailto:rochelle.rooms@sbm.gov.za) / [hetta.snyders@sbm.gov.za](mailto:hetta.snyders@sbm.gov.za) / [henery.damons@sbm.gov.za](mailto:henery.damons@sbm.gov.za)

### Tenders and Quotations:

- The Municipality will remain in contact with service providers with regards to tenders.
- All quotations and tenders will be extended to 30 April 2020.
- Service providers are encouraged to view the municipal website and E-tender website for further notices.

### Creditors / Payments:

- Payments will be processed once a week.
- Service providers to forward all invoices and statements to the Creditors Department via E-mail to: [creditors@sbm.gov.za](mailto:creditors@sbm.gov.za)
- Enquiries can be referred to tel. (022) 701 7148 / 7087 on Thursdays and Fridays.

### Municipal Stores:

- Services will continue normally.

**Public movement in public spaces will be monitored and managed by law enforcement entities during this period.**

## COVID-19 (CORONAVIRUS) HOTLINE

If you feel unwell, contact the National Coronavirus Hotline on 0800 029 999 or 0800 111 132, the Provincial Hotline on 021 928 4102 or WhatsApp "Hi" to 060 012 3456.