



SALDANHA BAY
MUNISIPALITEIT | MUNICIPALITY | uMASIPALA

www.sbm.gov.za



JOIN THE MOVEMENT AND DOWNLOAD YOUR DIGITAL CITIZEN APPLICATION.



EMERGENCY NUMBERS

	Ambulance.....	10177
	West Coast Medical Rescue.....	081 829 3355
	Atlantic Medical Response.....	022 772 2377
	Saldanha Bay Municipality Fire Services.....	022 713 1815
	West Coast District Municipality Fire Services.....	086 007 3473 022 433 8700
	Police.....	10111
	Crime Stop.....	086 00 10111
	Hopefield Police Station.....	022 723 8000
	Langebaan Police Station.....	022 707 5140
	Saldanha Police Station.....	022 714 8333
	St Helena Bay Police Station.....	022 736 8060
	Vredenburg Police Station.....	022 703 6440 / 53
	Traffic.....	022 701 6900
	After Hours.....	022 701 6834
	NSRI.....	082 990 5966
	Vredenburg Provincial.....	022 709 7200
	West Coast Life.....	022 719 1030
	Law Enforcement.....	022 701 6912
	After Hours.....	022 701 6834
	Emergency Control Room.....	022 701 6834
	Langebaanweg Military Police.....	022 706 2413 / 2125
	Department of Correctional Services (Vredenburg).....	022 713 3024
	Hein van der Merwe.....	072 935 6804
	Neil Calitz.....	084 772 0013
	** Bee Catchers / Removal of bees.	
	SPCA Rescue.....	022 289 0998
	After Hours.....	082 414 7153

Heritage
MONTH
#HeritageMonth





UPDATE YOUR PREPAID METER

FOLLOW THESE SIMPLE, EASY STEPS

The software used in all prepaid electricity meters across South Africa is set to expire in November 2024. It is crucial to update your prepaid electricity meter before the expiration date to ensure that you can continue to recharge it with new tokens. Failure to update your meter before November 2024 will result in a loss of power supply.

Saldanha Bay Municipality is currently implementing the next phase of updates, allowing **municipal electricity clients** to update their meters on their own if they have not done so already.

STEP 1

All old credit tokens must be entered into the meter before entering the "Key Change".

There will be NO REFUNDS for UNUSED TOKENS. You will know it is time to update your electricity meter, when you purchase electricity and receive a slip with three tokens, similar to this example

of a token issued on 24/05/2024
TAX INVOICE (COPY)
Reprinted on: 05/06/2024 09:43:04
Reprinted by: jjantjies_sal
Saldanha bay Municipality
12 Main Street, Vredenburg
Key Change
Date: 24/05/2024 15:32:44
Usage Point: UP110609393294
Meter Number: 04269188118
Old Supply Group Code: 000690
New Supply Group Code: 000690
Old Key Revision Number: 1
New Key Revision Number: 2
Old Tariff Index: 01
New Tariff Index: 01
Description: Johann
User: richards_sal

Token code 1:
4820 1724 4404 3710 6311

Token code 2:
3798 2161 9764 0075 3936

Date: 24/05/2024 15:32:44
Usage Point: UP110609393294
Meter Number: 04269188118
Power Limit (W): 6900
Description:
User: richards_sal

Token code:
3604 1018 4839 7454 0348

STEP 2

Once you have punched in all your old tokens, punch in **Token 1** on your slip. When the token is punched in, your meter will flash. Wait a few seconds for the meter to accept the token.

STEP 3

Punch in **Token 2** on your slip. When the token is punched in, your screen will flash again. Wait a few seconds for the meter to accept the token.

STEP 4

Now you can punch in your purchased electricity, numbered as **Token 3** on your slip. This will also serve as proof that your meter update was completed successfully.

If you experience any difficulty, please contact:

073 247 8924

073 247 8924

022 701 7061

