



**REGISTER
NOW...**



Register your cell phone number or update your personal details on the municipal SMS database to receive messages related to Saldanha Bay Municipality's water restrictions, emergency situations (floods, fires, power outages and pipe bursts), notices and announcements.

SMS DATABASE

FOR SALDANHA BAY MUNICIPAL UPDATES

Initials: _____ Surname: _____

Municipal Account Number: _____

Cell Number: _____

Email Address: _____

Residential Address: _____

Suburb: _____ Postal Code: _____

Ward: _____ Erf Number: _____

Submit your SMS database registration form to any Saldanha Bay Municipal office or submit via email to register@sbm.gov.za.



T: (022) 701 7000 • F: (022) 715 1518
mun@sbm.gov.za • www.sbm.gov.za
Private Bag X12 • Vredenburg 7380

Contact numbers:

Tel:	022 701 7000
Fax:	022 715 1518
Call Centre:	022 701 7061 022 701 6974 022 715 3256
Account Enquiries:	022 701 7040
Tenders:	022 701 6945
Quotations:	022 701 7008
Housing:	022 701 6934
Town Engineers:	022 701 6941
Town Planning:	022 701 7146
Building Control:	022 701 7002
Electrical Services:	022 701 7096
Water and Roads:	022 701 7113
Solid Waste:	022 701 7079
Traffic Services:	022 701 6900
Law Enforcement:	022 701 6912
Police:	10111
Ambulance:	10177
Fire Services:	022 713 1815 086 007 3473



Booster dose interval periods, and mix-and-match option

If you had the J&J dose you can now choose between the Pfizer or J&J booster dose from 60 days after getting your first J&J vaccine.

From Wednesday 23 February 2022, if you have had two Pfizer doses you can now choose either the Pfizer or J&J booster dose from 90 days after getting your second Pfizer dose.





HELP US TO ENSURE YOUR PREPAID ELECTRICITY METER CODE STAYS VALID - ENCRYPTION NUMBER RESET

In November 2024, the encryption key in all "Standard Transfer Specification" (STS) prepaid electricity meters used in the Saldanha Bay Municipal area will expire. Consumers who are using these meters will thereafter not be able to buy electricity, unless the relevant prepaid meter has been reset.

Changeover process:

As part of the necessary changeover process and to ensure a seamless continuation of service, Saldanha Bay Municipality has contracted service provider **Ontec**, to undertake the prepaid electricity meter audit and Token Identifier (TID) roll-over programme on the Municipality's behalf. Ontec will audit all STS meters' key revision numbers in the two-part reset key, before the November 2024 deadline. The TID roll-over programme will ensure that consumers using STS meters will still be able to purchase electricity after November 2024.



Where meters have not been reset to the new key revision, consumers will not be able to enter purchased pre-paid electricity.

Please note:

The meter auditors will commence with inspections in the Saldanha Bay municipal area at the end of March 2022 and will continue until 30 June 2023. They are under strict instructions to follow all prescribed COVID-19 health protocols and guidelines and sanitise before and after entering homes or business premises.

Saldanha Bay Municipality calls on its consumers to assist the Municipality by granting the meter auditors access to their residences or businesses to inspect the effectiveness of their prepaid meters and to complete the TID roll-over. Before allowing them to enter, please make sure that they are carrying the required identification card and that they can produce a copy of the official appointment letter as issued by Saldanha Bay Municipality.

The meter auditors will visit residences and businesses between 08:00 and 18:00 on weekdays, Monday to Friday. Where it is not possible to grant them access during these hours, appointments can be made to conduct the meter audit after hours.

For more information, please contact:

- Cassie du Preez, Saldanha Bay Municipality on telephone (022) 701-7123
- Deneille Jacobs, Ontec Services on mobile 083 300 2318



CONNECTING WITHOUT APPROVAL IS ILLEGAL AND DANGEROUS

Illegally connected systems could compromise the safety of your family, our family and the stability of the electricity grid.

All new and existing PV systems must be approved/registered by Saldanha Bay Municipality.

Email rico.theart@sbm.gov.za to register your system.
Contact: Johan Du Plessis on 022 701 7066 or Rico Theart on 022 701 7062



NB: PV systems within the Eskom Supply area to be approved and registered at Eskom according to their processes.