



## LIBRARIES

LIBRARIES OPENING HOURS DURING  
COVID - 19 PANDEMIC

Libraries with one or two staff members will  
open every alternative day.

Library	Monday	Tuesday	Wednesday	Thursday	Friday
Harold Krumm	10H00 – 12:30 Lunch 13H00 – 16H00		10H00 – 12:30 Lunch 13H00 – 16H00		10H00 – 12:30 Lunch 13H00 – 16H00
Hopefield	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00
Laingville	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00
Langebaan	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00
Paternoster	10H00 – 12:30 Lunch 13H00 – 16H00		10H00 – 12:30 Lunch 13H00 – 16H00		10H00 – 12:30 Lunch 13H00 – 16H00
Saldanha	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00
St Helena Bay	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00
Vredenburg	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00	10H00 – 12:30 Lunch 13H00 – 16H00

### Contact numbers:

Tel: 022 701 7000  
Fax: 022 715 1518  
Call Centre: 022 701 7061  
022 701 6974  
022 715 3256

Account Enquiries: 022 701 7040

Tenders: 022 701 6945

Quotations: 022 701 7008

Housing: 022 701 6934

Town Engineers: 022 701 6911

Town Planning: 022 701 7146

Building Control: 022 701 7002

Electrical Services: 022 701 7096

Water and Roads: 022 701 7113

Solid Waste: 022 701 7079

Traffic Services: 022 701 6900

Law Enforcement: 022 701 6912

Police: 10111

Ambulance: 10177

Fire Services: 022 713 1815  
086 007 3473

Women's  
MONTH

#WomensMonth2020



# Saldanha Bay Municipality Rates and Tariffs

## FREQUENTLY ASKED QUESTIONS

### PART A



#### 1. What are the annual increases in tariffs for the 2020/21 Financial Year?

Water	0%
Electricity	6.22%
Sewerage	15%
Refuse removal	4.5%
Property rates	4.5%

Therefore, households will pay approximately between 4,7% - 6,03% more towards its monthly utility bill compared to last year's tariffs.

#### 2. When does the increases take effect?

From 1 July annually, which is the start of the municipal financial year.

#### 3. Why does the municipality annually increase its tariffs?

Municipalities annually increase their tariffs in order to enable service delivery to residents. Such essential services will include the design and implementation of sufficient infrastructure to supply water, electricity, sanitation facilities, offer refuse removal facilities, build and maintain streets, install and maintain lights, provide fire services, the construction of sidewalks, provide storm water drainage, implement and oversee building regulations, provide local sport facilities, parks, recreational facilities, cemeteries and more.

To enable the municipality to deliver all the above-mentioned services, it primarily dependent on revenue, that is the income we earn, when residents and businesses timeously pay their monthly accounts.

Unfortunately, the cost of providing these services increases at a rate higher than inflation. For example, ESKOM'S excessive tariff increases had to be absorbed for many years.

The municipality would have preferred not to have these increases, but

- There is a cost to provide the required services;
- Cost or expenses to deliver services, must be recovered from rates and tariffs; and
- There are no other sources of income.

#### 4. What is the contribution of each of the tariffs in the overall account of the consumer?

To illustrate the weight of each of the tariffs on the overall account for a consumer, the following calculation was made. In the calculation an average usage for water and electricity consumption were applied.

BASKET OF SERVICES	Small household	Medium household	Large household
Water	26%	16%	14%
Electricity	32%	37%	32%
Sewerage	9%	8%	6%
Refuse removal	17%	8%	5%
Property rates	5%	19%	34%
Value Added Tax	12%	11%	9%
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

- Electricity is the biggest contributor in the "basket" of services for small and medium households.
- Property rates and electricity are the biggest contributors in the "basket" for large households.

#### 5. What is the average increase in the municipal account for consumers?

On average, the municipal account of consumers will increase with between 4.7 – 6.3%. Water, which is a significant contributor will not increase, reducing the total average increase. The refuse removal tariff increase is 15%, because it carries a smaller weight in the "basket" above, the impact is low.

#### 6. Why will my municipal account increase with more than the 4.7% - 6.3%?

High water and/or electricity consumption that varies from previous months, will result in an increase of the monthly account above these percentages.