RELEVANT GOVERNMENT DEPARTMENT INFORMATION

- **Department of Small Business Development | National Goverment**
  77 Meintjies Street, Sunnyside, Pretoria 0002
  Tel: 0861 843 384
  E-mail: info@dsbd.gov.za
  http://www.dsbd.gov.za/

- **Department of Economic Development and Tourism | Western Cape Government**
  Address: 10th Floor, 80 St Georges Mall, Waldorf Building, Cape Town 8000
  Tel: 0860 142 142
  Email: redtape@westerncape.gov.za
  https://www.westerncape.gov.za/edat

- **Department of Agriculture | Western Cape Government**
  Address: Admin Building, Muldersvlei Road, Elsenburg
  Tel: (021) 808 5111
  Email: DOA.Info@westerncape.gov.za
  https://www.westerncape.gov.za/agriculture





GOVERNMENT PROCUREMENT REGISTRATIONS

- **Central Supplier Database (CSD)**
  https://secure.csd.gov.za/

- Western Cape Supplier Evidence Bank (WCSEB)
  Address: 4 Waterford Place, 2nd Floor, Century City Private Bag X9165, Cape Town, 8000
  Tel: (021 833 5361/62/63 up to 5377)
  Email: wcseb@westerncape.gov.za
  https://www.westerncape.gov.za/provincial-treasury/tenders/supplier-databases

- **City of Cape Town**
  Address: Cnr of Adderley and Strand Streets, Strand Concourse (below ground level), Cape Town
  Tel: (021) 417 4043
  Email: Business.support@capetown.gov.za
  https://www.capetown.gov.za/City-Connect/Register/Business-and-trade/Register-as-a-supplier

CONTACT INFORMATION

Department of Economic Development and Tourism
Enterprise Development
80 St Georges Mall, Waldorf Building, Cape Town
Tel: 0860 142 142
Email: redtape@westerncape.gov.za
www.westerncape.gov.za

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THE BUSINESS SUPPORT DIRECTORY



Explore key resources and contacts from business support organisations and government departments committed to helping your business grow and succeed.

Department of Economic Development and Tourism

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NON-FINANCIAL SUPPORT

- **Small Enterprise Development and Finance Agency (SEDFA)**
  SEDFA offers integrated support through strategic guidance, capacity building, and essential services to meet both operational and developmental needs.
  Email: kmhlongo@seda.org.za
  Tel: (021) 487 3640
  https://www.sedfa.org.za/

- **National Youth Development Agency (NYDA)**
  NYDA supports South African youth (ages 18–35) through a wide range of non-financial and financial services aimed at promoting economic participation, skills development, and entrepreneurship.
  Tel: 087 158 7701
  Email: Capetown@nyda.gov.za
  https://www.nyda.gov.za/

- **Productivity South Africa (PSA)**
  PSA dedicated to enhancing the productivity and competitiveness of South African enterprises. Through various initiatives they aim to provide tailored support and foster a culture of productivity to strengthen the performance and resilience of businesses.
  Tel: (021) 910 1591
  https://productivitysa.co.za/

- **Casidra**
  Casidra focuses on agricultural and economic development within rural and land reform contexts, ensuring that initiatives are community-driven and tailored to the unique needs of rural populations
  Tel: (021) 863 5000
  Email: info@casidra.co.za
  https://casidra.co.za/

- **Wesgro**
  Wesgro supports businesses by creating opportunities for investment, trade, and tourism, helping them to expand their reach and impact, through strategic partnerships and expert guidance.
  Tel: (021) 487 8600
  https://www.wesgro.co.za/corporate/home

- **SME Toolkit South Africa**
  SME Toolkit South Africa is a free, online platform designed to empower entrepreneurs and small business owners by providing easy access to essential business knowledge and tools. It offers a wide range of resources, covering various aspects of business management from planning and finance to marketing and operations.
  Tel: (011) 713 6600
  Email: smetoolkit@businesspartners.co.za
  https://www.smetoolkit.co.za/

FINANCIAL SUPPORT

- **Small Enterprise Development and Finance Agency (SEDFA)**
  SEDFA provides holistic support through a combination of strategic guidance, capacity building, and access to essential services which address both operational and developmental needs, as well as funding to qualifying businesses.
  Tel: (012) 741 3225 / (012) 741 3221
  https://www.sedfa.org.za/

- **Industrial Development Corporation (IDC)**
  A South African state-owned development finance institution committed to fostering inclusive and sustainable industrial growth. It aims to promote job creation, economic empowerment, and regional development, with a particular focus on supporting black-owned and empowered companies, women, and youth entrepreneurs.
  Tel: (021) 421 4794
  Email: wc@idc.co.za
  https://www.idc.co.za/

- **National Youth Development Agency (NYDA)**
  NYDA supports youth development through initiatives that enhance skills, encourage entrepreneurship, and foster active participation in the economy and society, as well as funding a qualifying businesses.
  Tel: 087 158 7701
  Email: Capetown@nyda.gov.za
  https://www.nyda.gov.za/

- **National Empowerment Fund (NEF)**
  A South African government agency established to promote and facilitate black economic participation. It aims to foster a culture of savings and investment among black South Africans.
  Tel: (021) 431 4760 / 0861 NEF WCP (0861 633 927)
  Email: westerncape@nefcorp.co.za
  https://nefcorp.co.za/

- **Technology and Innovation Agency (TIA)**
  TIA supports businesses by helping to transform innovative ideas into market-ready products and services. Through their initiatives, TIA plays a pivotal role in enhancing the competitiveness of local enterprises and driving inclusive economic development across the country.
  Tel: (021) 442 3780
  https://www.tia.org.za/

- **Business Partners**
  Business Partners Limited is a specialist risk finance company that supports formal small and medium enterprises (SMEs) in South Africa and selected African countries. Their approach combines financial support with strategic guidance to help businesses grow and succeed.
  Tel: (021) 464 3600
  Email: enquiries@businesspartners.co.za
  https://www.businesspartners.co.za/

- **FinFind**
  Finfind is a South African online platform designed to bridge the gap between small businesses and potential funders. Finfind simplifies the process of finding suitable financing solutions for small, medium, and micro enterprises (SMMEs).
  https://www.finfind.co.za/home

- **Department of Trade, Industry and Competition (The dtic)**
  The dtic offers a wide range of financial support programmes aimed at stimulating industrial development, enhancing competitiveness, and promoting inclusive economic growth in South Africa.
  Tel: (021) 480 8050
  Email: ERafapa@thedtic.gov.za
  https://www.thedtic.gov.za/