



SALDANHA BAY
MUNICIPALITEIT | MUNICIPALITY | uMASIPALA

SMART WATER METER REPLACEMENT PROGRAMME

Saldanha Bay Municipality is currently replacing older mechanical water meters with modern ultrasonic smart water meters (Kamstrup MULTICAL® 21) throughout the municipal area.



What is a Smart Water Meter?



A smart water meter is simply a more accurate and reliable way of measuring water consumption. Unlike older mechanical meters that contain moving parts, the new ultrasonic meters use advanced technology to measure water flow more accurately and are less prone to wear and tear over time.

Benefits of the New Smart Meters



- ✓ More **accurate water** measurement and billing.
- ✓ **Early identification** of possible **leaks** through improved consumption monitoring.
- ✓ **Reduced need** for manual meter reading.
- ✓ **Improved** management of the municipal water network.
- ✓ **Better detection** of water losses and wastage.

New Smart Meters are **NOT** Prepaid Water Meters

- ✗ Your **water supply will NOT stop** when a certain volume of water has been used.
- ✗ The meters **do not** automatically **cut off water** to your property based on usage.
- ✗ Residents will **continue to receive** their monthly municipal water **accounts** as normal.
- ✗ The meters are designed to provide more **accurate water consumption readings**.

Why is the Municipality Installing These Meters?

The municipality's goal is to:

- ✓ **Modernise** its water infrastructure.
- ✓ **Improve billing** accuracy.
- ✓ **Reduce** water losses.
- ✓ Ensure the **sustainable** management of **water resources** for all residents.



Contact Us



For any questions regarding the smart meter programme, residents are encouraged to contact Saldanha Bay Municipality directly on 022 701 7000.

The replacement programme forms part of Saldanha Bay Municipality's ongoing commitment to improving service delivery and ensuring that every consumer is billed fairly and accurately based on actual water usage.