



RATES AND TARIFFS 2023/24 MTREF

WATER TARIFFS								
First 6 Kilolitres - Residential	5.3%							
Business & Industry, Wet Industries	5.3%							
Basic fee percentage increase	5.3%							
VAT = Excluded in the water tariffs below (6 kl free only to Indigent Households)								
Type of Consumer	BASIC	LIMITATION (0%)	LEVEL 1 (10%)	LEVEL 2 (20%)	LEVEL 3 (30%)	LEVEL 4 (40%)	LEVEL 5 (50%)	EMERGENCY
R (Rand)	2023/2024	2023/2024	2023/2024	2023/2024	2023/2024	2023/2024	2023/2024	2023/2024
DOMESTIC								
Households, Indigent household & Residential Accommodation Business								
0 to 6 kl	115.20	12.20	13.42	14.77	16.24	17.87	19.66	26.52
7 to 20 kl	115.20	15.69	17.26	18.98	20.88	22.97	25.27	34.09
21 to 30 kl	115.20	17.28	19.01	20.91	23.00	25.30	27.83	182.43
31 to 40 kl	115.20	19.02	20.92	23.01	25.31	27.84	30.63	182.43
41 to 60 kl	115.20	23.26	25.59	28.15	30.96	34.06	37.46	182.43
61 to 80 kl	115.20	31.81	34.99	38.49	42.34	46.57	51.23	182.43
More than 80 kl	115.20	33.56	36.92	40.61	44.67	49.13	54.05	182.43
Other Households & Residential Accommodation Businesses								
0 to 6 kl	115.20	12.20	13.42	14.77	16.24	17.87	19.66	26.52
7 to 20 kl	115.20	15.69	17.26	18.98	20.88	22.97	25.27	34.09
21 to 30 kl	115.20	17.28	19.01	20.91	23.00	25.30	27.83	182.43
31 to 40 kl	115.20	19.02	20.92	23.01	25.31	27.84	30.63	182.43
41 to 60 kl	115.20	23.26	25.59	28.15	30.96	34.06	37.46	182.43
61 - 80 kl	115.20	31.81	34.99	38.49	42.34	46.57	51.23	182.43
More than 80kl	115.20	33.56	36.92	40.61	44.67	49.13	54.05	182.43

WATER TARIFFS								
First 6 Kilolitres - Residential	5.3%							
Business & Industry, Wet Industries	5.3%							
Basic fee percentage increase	5.3%							
VAT = Excluded in the water tariffs below (6 kl free only to Indigent Households)								
Type of Consumer	BASIC	LIMITATION (0%)	LEVEL 1 (10%)	LEVEL 2 (20%)	LEVEL 3 (30%)	LEVEL 4 (40%)	LEVEL 5 (50%)	EMERGENCY
R (Rand)	2023/2024	2023/2024	2023/2024	2023/2024	2023/2024	2023/2024	2023/2024	2023/2024
RESIDENTIAL CLUSTERS								
Per Residential Unit per month (Refer to Tariff Policy)								
0 to 6 kl	115.20	12.20	13.42	14.77	16.24	17.87	19.66	26.52
7 to 20 kl	115.20	15.69	17.26	18.98	20.88	22.97	25.27	34.09
21 to 30 kl	115.20	17.28	19.01	20.91	23.00	25.30	27.83	182.43
31 to 40 kl	115.20	19.02	20.92	23.01	25.31	27.84	30.63	182.43
41 to 60 kl	115.20	23.26	25.59	28.15	30.96	34.06	37.46	182.43
61 - 80 kl	115.20	31.81	34.99	38.49	42.34	46.57	51.23	182.43
More than 80kl	115.20	33.56	36.92	40.61	44.67	49.13	54.05	182.43
Clusters without proof of number of Units								
0 to 60 kl	115.20	20.10	22.11	24.32	26.76	29.43	32.37	26.52
Above 61 kl	115.20	24.50	26.95	29.65	32.61	35.88	39.46	182.43
		-						
AGRICULTURE	115.20	13.26	14.58	16.04	17.65	19.41	21.35	25.84
BUSINESS & INDUSTRY								
0 to 60 kl	115.20	19.70	21.67	23.84	26.22	28.84	31.73	56.21
Above 61 kl	115.20	24.01	26.41	29.06	31.96	35.16	38.67	56.21
TEMPORARY CONNECTION	115.20	29.58	32.54	35.79	39.37	43.31	47.64	182.43
INSTITUTIONAL								
Schools, Churches, Hospitals & Old age homes	115.20	14.95	16.45	18.09	19.90	21.89	24.08	35.10
Departmental	115.20	14.95	16.45	18.09	19.90	21.89	24.08	35.10

WATER TARIFFS								
First 6 Kilolitres - Residential	5.3%							
Business & Industry, Wet Industries	5.3%							
Basic fee percentage increase	5.3%							
VAT = Excluded in the water tariffs below (6 kl free only to Indigent Households)								
Type of Consumer	BASIC	LIMITATION (0%)	LEVEL 1 (10%)	LEVEL 2 (20%)	LEVEL 3 (30%)	LEVEL 4 (40%)	LEVEL 5 (50%)	EMERGENCY
R (Rand)	2023/2024	2023/2024	2023/2024	2023/2024	2023/2024	2023/2024	2023/2024	2023/2024
WET INDUSTRIES								
0 to 30 000 kl		19.70	21.67	23.84	26.22	28.84	31.73	43.65
Above 30 000 kl		16.69	18.36	20.19	22.21	24.43	26.87	50.00
Electro-mechanical Meters	6,639.00							
Mechanical Meters	3,061.50							
GOLF COURSES	115.20	14.95	16.45	18.09	19.90	21.89	24.08	182.42
KOPPIESVELD FARMERS								
Loads of water supplied is limited to 8 loads per month per customer, and transport tariffs: (mobile delivery) will apply.								
0 to 60 kl	115.20	20.10	22.11	24.32	26.76	29.43	32.37	47.89
Above 61 kl	115.20	24.50	26.95	29.65	32.61	35.88	39.46	47.89
Transnet, NPA and SFF	115.20	19.21	21.13	23.24	25.56	28.12	30.93	43.65
Mykonos and others that were taken over from the West Coast District Municipality in 2019/20, and not classified as residential clusters in terms of the municipality's tariff policy. (Water tariffs to be phased-in over 3 years, starting from 1 July 2019)								
	115.20	15.92	17.51	19.26	21.19	23.31	25.64	56.21
OTHER NOT MENTIONED	115.20	24.50	26.95	29.65	32.61	35.88	39.46	56.21

WATER AVAILABILITY CHARGES FOR VACANT PLOTS

Availability fee percentage increase **5.3%**
 Percentage water revenue increase **5.3%**

VAT = Excluded in the water tariffs below

(6 kl free only to Indigent Households)

SIZE (m ²)	% Surcharge	Availability per month 2023/2024	Availability per annum 2023/2024
0 - 2 000	25%	164.00	1,968.00
2 001 - 3 000	50%	198.00	2,376.00
3 001 - 4 000	75%	231.00	2,772.00
4 001 - 5 000	100%	262.00	3,144.00
> 5 000	125%	295.00	3,540.00

WATER TARIFFS - MISCELLANEOUS	
Percentage water revenue increase VAT = Excluded in the water tariffs below (No VAT on deposits applicable) (6 kl free only to Indigent Households)	6.5%
Description	2023/2024
R (Rand)	
DEPOSITS	
Households	
The deposit paid by consumers, (excluding the rural consumers from the RSC) an amount equal to the levy for two months' consumption based on the actual or anticipated consumption, subject to a minimum of:	953.00
Businesses	1,782.00
Industries	3,561.00
Other categories	1,782.00
TESTING OF METERS	
For the test of a 15mm or 20mm water meter at the request of a consumer test water meters installed in conjunction with the existing meters:	586.00
For the test of a meter at the request of a consumer for a meter greater than 20mm or where the consumer requests that the meter be tested by a professional institution, fees will be calculated at actual costs.	
PROVIDING TEMPORARY METERS AND TAPS	
For the provision of temporary meters and taps, actual cost plus 20% plus water deposit.	
CONNECTION AND DISCONNECTION	
For the supply, lay and connection of a pipe and meter, cost of such connection as calculated by the Municipality, plus 20%.	
RECONNECTION CHARGES	
Reconnection fees on request of the consumer	257.00
Reconnection fees due to violation of the council's regulations, a minimum fee of R 257.00 (plus all outstanding amounts on water account).	257.00
DISCONTINUE OF SUPPLY	
Where supply is discontinued at the request of a consumer, one twelfth of the annual basic minimum fee payable in respect of properties with or without improvements, that is not joint to the council's water supply system, payable for each month or part of a month.	
RELOCATION OF METERS	
For moving or removing a meter at the request of the consumer: The actual cost of such relocation or removal subject to a minimum fee of R 537.00 (plus 10% payable in advance).	537.00

WATER TARIFFS - MISCELLANEOUS	
Percentage water revenue increase VAT = Excluded in the water tariffs below (No VAT on deposits applicable) (6 kl free only to Indigent Households)	6.5%
Description	2023/2024
R (Rand)	
TAMPERING WITH METERS In cases where a meter or metering equipment were tampered with, or where the meter or metering equipment were deliberately damaged, or where the metering equipment were bypassed and/or prevented from metering the consumption of the installation, or where the meter was knowingly not metering the installation, and not reported to the Technical Department, the tariff as indicated will apply: The supply will be switched off and the meter may be removed until such time that the owner or lessee of the installation or the user of the water, has paid the costs of the meter to be replaced, including fines and additional deposits, or any other amounts payable as deemed fit by Council.	1,327.00
FEES FOR INVESTIGATION OF ERRORS AT CONSUMER PREMISES (Where faults are repaired by council) When council is requested to investigate an interruption of supply, and where it is found that such interruption of supply is due to an error on the side of the consumer's meter, call out costs will be charged as follows: Call-out charges only (within hours of 08:00 to 16:00) Call-out charges where material and/or excavation is necessary (After Hours) Call-out charges where material and/or excavation is necessary (Sundays & Public Holidays) PLUS : Actual cost of labour and materials plus 20%	527.00 745.00 1,018.00
Note: Repair of water pipelines on the consumer's side will only be attended to should a private plumber not be available. Where the Municipality is called out for faults and upon investigation found that the fault already be discovered by the owner: Between 08:00 and 16:30 Outside working hours Sundays and Public Holidays	527.00 745.00 1,018.00
CONNECTION FEES New Connections (For all connections >20mm application must be in writing)	
15mm	4,248.00
20mm	5,416.00
25mm	7,186.00
40mm	14,972.00
Greater than 40mm	23,017.00

WATER TARIFFS - MISCELLANEOUS	
Percentage water revenue increase VAT = Excluded in the water tariffs below (No VAT on deposits applicable) (6 kl free only to Indigent Households)	6.5%
Description	2023/2024
R (Rand)	
Installation of meters with meter box	
15mm	2,551.00
20mm	2,848.00
25mm	3,936.00
Installation of connection without water meters (i.e. subdivision of plots)	
15mm	1,571.00
20mm	2,385.00
25mm	3,015.00
>25mm	4,604.00
Installation of water meters in housing projects, basic tariff	1,228.00
INSPECTION FEES	
Paid in advance	
Minimum per inspection	1,038.00
Per Hour	1,038.00
Delivery of an Account	
Minimum per inspection	1,264.00
Per Hour	1,264.00
Mobile water delivery	
Transport of water within working hours (per hour): Minimum	595.00
plus number of kilolitres of water supplied at the rate: Others not mentioned (See water tariffs)	-
Water transported outside normal working hours	891.00
Water collected by consumers at a tap is payable in advance at the following tariff: Others not mentioned (See water tariffs)	