

3. Electricity

Electricity tariff description VAT is excluded	Deposit		Fixed cost			Variable cost - Energy	
	Pre-paid	Conven- tional	Service charge	Capacity charge	Demand Charge	Block 1	Block 2
	Fixed Amount	Fixed Amount	R/Month	R/Ampere/ Monthly	R/kVA	R/kWh	R/kWh

1. TARIFF 1: DOMESTIC CONSUMERS							
Standard Connection Sizes							
Charge per Ampere				9.59			
Lifeline: 20 Ampere Single Phase (only Indigents)	-	-	-	-		2.5203	3.5074
Lifeline: 30 Ampere Single Phase (only Indigents)	-	-	-	-		2.5203	3.5074
Lifeline: 20 Ampere	398	2,146	-	-		2.5203	3.5074
Standard : 30 Ampere Single Phase	597	3,219	49.18	287.59		2.5203	3.5074
Standard: 40 Ampere Single Phase	795	4,293	49.18	383.46		2.5203	3.5074
Standard: 60 Ampere Single Phase	1,147	6,851	49.18	575.18		2.5203	3.5074
Standard: 80 Ampere Single Phase*	1,498	9,133	49.18	766.91		2.5203	3.5074
Standard: 20 Ampere Three Phase	1,147	6,851	49.18	575.18		2.5203	3.5074
Standard: 30 Ampere Three Phase	1,755	10,486	49.18	880.38		2.5203	3.5074
Standard: 40 Ampere Three Phase	2,203	13,702	49.18	1,150.37		2.5203	3.5074
Standard: 60 Ampere Three Phase	3,258	20,550	49.18	1,725.55		2.5203	3.5074
Note 1: Block 1 = 0-350 kWh; Block 2 = All units above 350kWh							
Note 2: The 80 Ampere single phase tariff is only applicable if energy saving measures are complied with and with approval from the Manager Electrotechnical Services							
Note 3: The Standard 30 Ampere Single phase capacity charge of R287.59 will be phased-in at 65% or R186.94 for 2026/27							
Note 4: Qualifying Indigent consumers will be subsidised as per Indigent subsidy policy for the Service charge, Capacity charge and 50 kWh							

2. TARIFF 2: COMMERCIAL CONSUMERS (INCLUDING ALL OTHER CATEGORIES NOT LISTED SEPARATELY)							
Standard Connection Sizes							
Charge per Ampere				14.03		3.1965	
20 Ampere Single Phase	606	3,424	49.18	280.63		3.1965	
30 Ampere Single Phase	841	5,138	49.18	420.95		3.1965	
40 Ampere Single Phase	1,121	6,850	49.18	561.26		3.1965	
60 Ampere Single Phase	1,636	10,274	49.18	841.89		3.1965	
80 Amps Single Phase	2,181	12,253	49.18	1,122.50		3.1958	
20 Ampere Three Phase	1,636	10,274	49.18	841.89		3.1965	
40 Ampere Three Phase	3,181	20,548	49.18	1,683.79		3.1965	
60 Ampere Three Phase	4,726	30,821	49.18	2,525.68		3.1965	
80 Ampere Three Phase **	6,271	41,095	49.18	3,367.58		3.1965	

Note 5: Same as Note 2 above.

3. TARIFF 3: INDUSTRIAL CONSUMERS							
Deposit							
<i>Deposit for Industrial Customers are based on the Demand as indicated</i>							
71 - 100 kVA		68,492	4,895		533	1.7412	
101 - 160 kVA		109,590	4,895		533	1.7412	
161 - 200 kVA		136,989	4,895		533	1.7412	
201 - 315 kVA		215,753	4,895		533	1.7412	
316 - 400 kVA		273,972	4,895		533	1.7412	
401 - 500 kVA		342,467	4,895		533	1.7412	
501 - 630 kVA		431,507	36,816		533	1.7412	
631 - 999 kVA		684,931	46,510		533	1.7412	
1 - 5 MVA		On Demand	72,030		533	1.7412	
Standard Connection Sizes							
Bulk LV up to 70 kVA						Deleted	
Bulk LV 71 to 500 kVA						Deleted	
Bulk LV 501 to 630 kVA						Deleted	
Bulk MV 71 to 500 kVA						Deleted	
Bulk MV 501 to 1000 kVA						Deleted	
Bulk MV above 1000 kVA						Deleted	

Electricity tariff description VAT is excluded	Tariff
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TARIFF 4: DOMESTIC INFEED	
Infeed tariff for Approved Rooftop Photo Voltaic (PV) Installations	1.14
Minimum Connection Size: 60 Ampere Single Phase	
Note: Small Scale Embedded Generation conditions apply for Rooftop PV	

Electricity tariff description VAT is excluded	Connection Fee	Energy Charge First Day	Energy Charge Daily Usage	Energy Charge Per Month
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TARIFF 5A: TEMPORARY CONNECTIONS FOR SPECIAL FUNCTIONS				
60A Single Phase - VAT excluded	700.00	300.00	110	3,250
60A Three Phase - Vat excluded	1,200.00	900.00	330	9,750
TARIFF 5B: SPECIAL LOW SUPPLY FEEDER - ONLY 1 AMPÈRE				
Per Customer Point - This is a monthly charge - VAT excluded	700.00	-	0	220

Electricity tariff description VAT is excluded	Cost Single Phase	Cost Three Phase
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TARIFF 6: CONNECTION FEES - SSEG IMPORT/EXPORT TARIFF METERS		
Domestic Conventional Import/ Export connection. Senior Manager:		
Meter / Material	950	8,200
Labour and Transport	700	775
Subtotal	1,650	8,975
10% Administration Cost	165	898
Total VAT excluded	1,815	9,873
Note: Deposit must be calculated as per applicable tariff		

Electricity tariff description VAT is excluded	Cost Single Phase	Cost Three Phase
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TARIFF 7: CONNECTION FEES - NEW & STANDARD CONNECTIONS		
7A: Domestic Conventional Import/ Export connection		
Manager: Operational Services must approve.		
Meter / Material	950	2,500
Labour and Transport	700	775
Subtotal	1,650	3,275
10% Administration Cost	165	328
Total VAT excluded	1,815	3,603
Note: Deposit must be calculated as per applicable tariff		
7B: DOMESTIC PREPAYMENT NEW CONNECTION		
Meter / Material	1,800	2,500
Labour and Transport	700	775
Subtotal	2,500	3,275
10% Administration Cost	250	328
Total VAT excluded	2,750	3,603
Note: Deposit must be calculated as per applicable tariff		

Electricity tariff description VAT is excluded	Includes MCB Cost C.1	Excludes MCB Cost C.2
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7C: COMMERCIAL : SINGLE TO THREE PHASE CONVENTIONAL CONNECTIONS		
Call-out Cost	775	775
Three Phase Circuit-breaker and Meter Costs	3,500	2,500
Subtotal	4,275	3,275
10% Administration Cost	428	328
Total VAT excluded	4,703	3,603
Note: Additional deposit must be calculated as applicable - See Tariff 1 and 2		
All non-standard connections (and KVA) will be estimated by the Electrical Department		

7D: COMMERCIAL : THREE PHASE TO SINGLE PHASE: CONVENTIONAL CONNECTIONS		
Call-out Cost	700	700
Single Phase Circuit-Breaker and Meter Costs	1,200	900
Subtotal	1,900	1,600
10% Administration Cost	190	160
Total VAT excluded	2,090	1,760
Note: Additional deposit must be calculated as applicable - See Tariff 1 and 2		
All non-standard connections (and KVA) will be estimated by the Electrical Department		

Electricity tariff description VAT is excluded		Tariff	
TARIFF 8: MISCELLANEOUS FEES			
TARIFF 8A: SPECIAL READINGS / CONNECTIONS AND RECONNECTION FEES / COMPLETE DISCONNECTIONS/FAULT INVESTIGATIONS - RECORDINGS, CABLE DETECTION, CABLE FAULT DETECTION, METER TESTING / CONTRACTOR FEES			
Call-out Cost		515	
10% Administration Cost		52	
Total VAT excluded		567	
Electricity tariff description VAT is excluded		Tested by Laborator y	Tested by Council
TARIFF 8B: TEST OF PREPAYMENT METERS			
Test Cost		1,200	515
10% Administration Cost		120	52
Total VAT excluded		1,320	567
Electricity tariff description VAT is excluded		Conven- tional to Pre-Paid	Pre-Paid to Conven- tional
TARIFF 8C: CONVERSION OF EXISTING CONNECTIONS (ALL CONVERSIONS TO CONVENTIONAL METERING - MANAGER: OPERATIONS TO APPROVE)			
8C1: CONVERSION OF EXISTING SINGLE PHASE CONNECTIONS			
Conversion Cost - VAT excluded		1,850	Not permitted
		+ DEPOSIT	
8C2: CONVERSION OF EXISTING THREE PHASE CONNECTIONS			
Conversion Cost - VAT excluded		2,600	Not permitted
		+ DEPOSIT	
8C3: CONVERSION OF EXISTING THREE PHASE TO SINGLE PHASE CONNECTIONS			
Conversion Cost - VAT excluded		1,850	2,750
		+ DEPOSIT	
8C4: CONVERSION OF EXISTING SINGLE PHASE TO THREE PHASE CONNECTIONS			
Conversion Cost - VAT excluded		2,750	3,500
		+ DEPOSIT	
PLUS ADDITIONAL CABLE AND TRENCHING COSTS OF 16mm ² 4 CORE CABLE			
per metre		R 225	
Electricity tariff description VAT is excluded		SINGLE	3 PHASE
8D: INCREASE / DECREASE OF TARIFF (EXISTING CONNECTION)			DECREASE
8D1: SINGLE AND THREE PHASE PREPAID CONNECTIONS INCREASES SNR MANAGER ES WILL DETERMINE CAPACITY BEFORE APPROVAL		475	100
Call-out Cost - VAT excluded			150
Total VAT excluded		475	250
8D2: SINGLE AND THREE PHASE CONVENTIONAL CONNECTIONS MANAGER: OPERATIONS MUST APPROVE			
Labour		700	775
Material Cost		250	1,250
Subtotal		950	2,025
10% Administration Cost		95	203
Total VAT excluded		1,045	2,228
8D3: DECREASE: KVA CONNECTIONS MANAGER: OPERATIONS MUST APPROVE		SINGLE	TO 3 PHASE
Labour		700	875
Material Cost		600	1,750
Subtotal		1,300	2,625
10% Administration Cost		130	263
Total VAT excluded		1,430	2,888
INCREASES OF/TO KVA WILL ONLY BE DONE ON A QUOTATIONAL BASIS AT A REALISTIC COST.			
Note: Additional costs for cable upgrades when needed - Cost is Rand per metre		R 225	
Note: Additional deposit must be calculated as applicable - See Tariff 1 and 2			
Important: A COC MUST BE SUBMITTED before any changes will be made to the account on decreases; No deposit refunds for downgrading of supply			

Electricity tariff description VAT is included	Cost
8E: PREPAID CARDS	
Cost for replacement of prepaid card - VAT included	10.00

Electricity tariff description VAT is excluded	1st Incident	2nd Incident
8F: ILLEGAL TAMPERING & UNAUTHORISED MODIFICATIONS TO METERING CIRCUITS & EQUIPMENT		
8F1: SINGLE PHASE:- PRE-PAID AND CONVENTIONAL METERS		
Cost for tampering or bypassing of Meter - VAT excluded	5,000	10,000
8F2: THREE PHASE:- PRE-PAID AND CONVENTIONAL METERS AND SSEG METERS		
Cost for tampering or bypassing of Meter - VAT excluded	15,000	30,000
8F3: HOT WATER LOAD CONTROL		
Cost for tampering or bypassing of Controler - VAT excluded	0	0
8F4: SPLIT METER KEYPADS		
Cost for damaged or lost Keypad - VAT excluded	750	750

Electricity tariff description VAT is excluded	Per month Fixed amount	Per annum Fixed amount
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9. AVAILABILITY FEES ON VACANT PROPERTIES		
Residential properties		
0 to 2000 m2	84.13	1,009.56
2001 to 3000 m2	125.65	1,507.79
3001 to 4000 m2	168.26	2,019.12
Above 4000 m2	201.04	2,412.46
Commercial properties		
0 to 2000 m2	84.13	1,009.56
2001 to 3000 m2	125.65	1,507.79
3001 to 4000 m2	168.26	2,019.12
Above 4000 m2	201.04	2,412.46

No	Electricity terms and conditions
1.	1. GENERAL
	Tariffs and conditions set out herein, applies to the supply of electricity to consumers situated within the municipal supply area of Saldanha Bay Municipality. All consumers of electricity, including municipal departments, pay a tariff which consists of the following elements:
(a)	A fixed monthly charge that could be combination of the following charges. A fixed monthly service charge (Rand per month). A fixed monthly Capacity charge based on the connection size to the consumer. (Rand per month per ampere or Rand per month per kVA). The fixed charges will be payable by the property owner irrespective of the energy used or not used
(b)	A monthly energy consumption fee, two blocks, as measured in kWh, to cover the energy purchase price, as well as a portion of the operating, maintenance, monitoring, reading and administration of the network.
(c)	A monthly maximum demand fee, as measured in kVA, to cover the maximum demand charges, as well as a portion of the operating, maintenance, monitoring, reading and administration of the network.
	ELECTRICITY CONSUMPTION RATES
	Rates do not include VAT. For convenience, rates are indicated at 15% VAT. If these prices differ, the price without VAT will be the official price, and the price with VAT the rounded-off price.
	Indigent households: The first 50 kWh per month will be delivered at a zero rate.
2.	ELECTRICITY TARIFFS
2.1	TARIFF 1: DOMESTIC CONSUMERS (INCLUDING SMALL HOLDINGS AND RESIDENTIAL ACCOMMODATION BUSINESSES)
	Tariffs set out in <u>Tariff 1: Domestic Customers</u> , Standard Connection Sizes for Domestic Customers shall apply.
	For purchases for prepaid energy, cards must be shown. If prepaid cards are lost, an amount of R10.00 is to be paid for the replacement thereof. A photo of the meter, clearly indicating the number, would also suffice.
	<u>The following special regulations shall apply to domestic consumers:</u>
(a)	Single phase supply has a nominal input of 230 Volt and three phase 415 Volt. The maximum supply of current for NEW domestic use is 60A prepaid. Tariff 80A single phase is only available with motivation and special permission from the Manager: Electrotechnical Operations.
(b)	The tariffs for three phase connections only apply in the following cases:
(i)	existing three phase connections;
(ii)	where the domestic tariff on agricultural consumers is applied;
(iii)	at small holdings where the design due to technical and functional reasons, requires a three-phase supply;
(iv)	special motivation for an application for a domestic three phase connection shall apply and is to be authorized by the Manager: Electrotechnical Operations. If the network has to be upgraded as a result of this special request, the applicant is responsible for the necessary upgrade costs.
(c)	Where a household utilises prepaid metering, the maximum current is normally limited to 60A. Downgrading of this demand must be done according to demand requirements, and the available or allowable capacity on the electrical network. The permission for such an downgrade must be given by the owner of the Installation.
(d)	The 80A single phase supply will only be allowed where the demand exceeds the 60A for a very short period. In these cases, a decision will be made by the Manager: Electro-Technical Services for such an upgrade. Each application will be evaluated individually and a decision will only be made after a full investigation, including load profile and technical viability, were performed.
(e)	Council Meeting held on 28 March 2019 state: that domestic conventional electricity meters will be phased-out, starting 1 July 2019, for all new domestic electrical meter installations.
	Energy Saving Measures to be installed by prospective consumers as far as possible, and must comply with the Standards and Regulations as determined by the Manager: Electro-Technical Services. Above 60A it's compulsory.
	Energy Saving Measures (80A Single and Three Phase Domestic)
(i)	Solar heating or energy efficient equipment for all warm water installations.
(ii)	Load relays on electric stoves/heating.
(iii)	Gas appliances (stove/heating).
(iv)	Energy efficient pool pumps.
(v)	Heat pumps.

No	Electricity terms and conditions
2.2	TARIFF 2: COMMERCIAL CONSUMERS
	Tariffs set out in <u>Tariff 2 : Commercial Customers</u> . Standard Connection Sizes for Commercial Customers are applicable.
	The following special conditions shall apply to commercial consumers:
(a)	The nominal supply voltage is 230 Volt single phase and 415 Volt for three phase supply. The normal supply for commercial, industrial and general consumers is 60A, single or three phase, conventional or prepaid.
(b)	The 80A three phase supply only applies where the 60A exceeds the demand for a very short period.
2.3	TARIFF 3: INDUSTRIAL CONSUMER
	Tariffs set out in <u>Tariff 3: Industrial Customers</u> . Standard Connection Sizes for Industrial Customers are applicable.
	The following special conditions shall apply to bulk consumers:
(a)	All bulk users will be three-phase connected [70kVA and more]
(b)	The maximum demand charge, kVA, will be calculated on the maximum aggregated over a half of an hour period as measured by an approved kVA meter and the consumer must ensure that the power factor is between 0.85 lagging and 1.00 (unity).
(c)	The municipality reserves the right to determine whether bulk supply at low voltage (nominal voltage of 415 Volt) or medium voltage (nominal voltage of 11,000 Volt) or high voltage (nominal voltage of 66,000 Volt) will be applicable. The Manager: Electrotechnical Operations will make this decision based on the energy needs of the applicant and the existing capacity and capability of the electrical network to sustain such a demand;
(d)	All bulk consumers will be charged as such, regardless if the monthly maximum demand is below 70kVA;
(e)	The higher tariff will be applicable on Basic Charge when the requested demand falls between two tariffs.
(f)	All bulk users exceeding the contracted maximum demand for three consecutive months, are to receive, from the Manager: Electrotechnical Operations, a written instruction to upgrade to a demand higher than the exceeded amount, which has to be completed within 90 days from date of date of written instruction. If the consumer does not comply with this instruction, Council is entitled to impose a penalty equal to the tariff applicable on actual usage as was measured, backdated to the first month that the demand was exceeded and other measures deemed fit.
2.4	TARIFF 4: DOMESTIC INFEED
	This infeed tariff is only applicable to customers with approved Small Scale Embedded Generation [SSEG] in terms of the council policy. The applicant will be responsible for the cost to comply with the conditions as well as for the cost of the special metering required for this tariff. SSEG forms are available at Electrotechnical Department
2.5	TARIFF 5: TEMPORARY CONNECTIONS FOR SPECIAL FUNCTIONS
	Tariffs set out in <u>Tariff 5</u> shall apply:
	Single Phase: This is usually 3 by 16A standard single phase power sockets.
	Three Phase: This is normally a three-phase power socket and 3 by 16A single phase power sockets with the ability for a three phase load to be connected directly. Total demand is limited to 60A per phase.
2.6	TARIFF 6: SPECIAL LOW POWER SUPPLY
	This rate only applies where the Manager: Electrotechnical Operations approves it and the exact amount for the installation is calculated. This tariff is only applicable where the continuous and maximum demand does not exceed 2kVA (10A) and the consumption is very low. This Tariff is just for existing consumers and no new consumers will be allowed on this Tariff as from 1 July 2025, when normal metering will be used.
2.7	BUILDERS CONNECTION
	A Builders connection will be treated as a normal connection for Single Phase Installations.
	The standard connection fee and deposit for a single phase domestic supply will apply.
	A Certificate of Compliance for the temporary connection must be provided before energizing.
	The account must be in the owners name. Provision is to be made for permanent installation of a prepaid meter, and such conversion will be done without any additional cost within one year after the initial temporary connection was made and all fees were paid.
	After completion, a Certificate of Compliance for the <u>permanent installation</u> must be supplied before energising the new installation.
2.8	GENERAL PROVISIONS
	Definitions in respect of the different consumers as set forth in the Saldanha Bay Municipality, Additional Electricity Supply Regulations; will be applicable. According to zoning, agricultural consumers will be charged at the applicable Domestic or Commercial Tariff.
3.	SUNDRIES
	These provisions are made for costs related to the use of electrical energy, but are not directly allocated within one of the consumer tariffs. All rates excludes VAT. All Sundries must be paid in advance or no service will be rendered.
3.1	SPECIAL READINGS OF METERS
	Fees set out in TABLE [D.1] shall apply: If the consumer requires his meter to be read by the Municipality at any other time planned by the council, an amount applicable to Table D1 will be charged. These readings will be done only during normal office hours. After hours, public holidays, weekends, etc. would be double the tariff.

No	Electricity terms and conditions
3.2	DEPOSITS
	The deposit amount payable by a consumer is equal to the potential energy consumption and basic charge for an average of two months, and may be based on actual or estimated consumption. In the case of bulk consumers, a bank guaranteed cheque, instead of a cash deposit, may be submitted.
	FOR A CONNECTION OF 5MVA OR MORE, THE DEPOSIT WILL BE CALCULATED INDIVIDUALLY FOR EACH APPLICATION.
3.3	CONNECTION AND RECONNECTION FEE
	Fees set out in TABLE [D1] shall apply for:
(a)	Connection on request from the consumer during normal office hours, for private maintenance or construction work on the installation.
(b)	Reconnections during working hours after disconnection for non-payment of an account, or for not abiding to regulations set out by council in regard to connections. Additional measures rules that the defaulting consumer's deposit and type of metering may be altered if the disconnection occurs more than once due to non-payment and as follows:
	1st time – deposit to be upgraded to current year deposit per applicable tariff
	2nd time – full cost to convert to prepaid
3.4	METER TESTING
	Fees set out in TABLE [D2] are applicable:
	The amount paid will be refunded to the consumer if it is found that the meter is more than 2.5% fast. Council reserves the right to determine the initial test to be applied for such a test, or to replace the meter notwithstanding.
3.5	CONNECTION FEES
	GENERAL
	Fees set out in TABLE [C1/C2/C3/C4] are applicable:
	Fees for single or three phase connections to residential erven will be estimated at a reasonable cost, plus 10% administration fee, plus VAT. These costs depend on the available reticulation network capacity
	Connections will be done within 5 working days for properties that have cables on erf boundary. Erven that don't have feeder cables, will be done within 21 working days, conditions permitting.
	Prepaid meters shall be installed in single residential erven, group housing projects, flats, second residential units and farm workers dwellings. Three phase connections may be done conventionally or prepaid up to 60A only.
	The consumer is responsible for the section of cable from the erf boundary to the consumption point on the erf, as well as the join to the municipal network.
	Cost estimates per connection will be done by Electrotechnical Services (Technician: Estimates). After a written application was received, or after the completion of a standard electrical application form, the estimator will be proceeding with the cost estimate, and will be finalised within 5 working days under normal conditions.
3.6	REGULATIONS
(i)	Application for supply of electricity, or upgrades and downgrades, must be submitted by the owner, and application must be made on the applicable printed form obtainable from the offices of Electrotechnical Services, 38 Church Street, Vredenburg.
(ii)	If a consumer/owner wants to upgrade, he/she is responsible for all upgrading costs.
(iii)	Any additional capacity, higher than the original design permitted per erf, shall be regarded as a system upgrade and additional costs and capital contributions are payable.
(iv)	When routing a prospective service connection on or over private property of an adjacent owner, such service connection will be refused by the Municipality if the adjacent owner's permission was not obtained in writing, before a connection will be quoted/estimated in these circumstances.
(v)	To connect a second dwelling/flat on an existing residential erf, an application for the second connection is required and is subject to approval from the Department of Planning and Building Control. Conditions apply.
(vi)	The owner is liable for all payments in respect of the electrical supply for a second meter to the erf.
3.7	COST STRUCTURE
	Fees set out in TABLE C1/C2/C3/C4 shall apply where:
	The estimated total cost per connection will consist of the under-mentioned basic components and are not limited to:
(i)	Connection (Labour) Costs
(ii)	Upgrade Costs
(iii)	Material Costs (where applicable)
(iv)	Capital contribution (where applicable)
(v)	10% Administration costs
(vi)	VAT
(vii)	Deposit

No	Electricity terms and conditions
3.8	CONVERSIONS
	Fees set out in TABLE [D3] shall apply where:
	The applicant shall, at his own expense, arrange for an electrical contractor to make changes to the electrical installation, if required.
	The meter equipment that is removed, must be returned to the municipality before the power supply will be switched back on.
	Unused energy units on the prepaid meter will be credited to the consumer's account when converting to conventional.
	A new deposit is payable before the power is switched on to new commercial conventional meter conversions.
	The conversion to conventional metering will not be allowed domestic consumers, except in exceptional, clearly motivated cases.
	A copy of the Certificate of Compliance by an accredited electrician must be completed as required by the Act [SANS 10142-1], and submitted to and accepted by the municipality before any supply is switched back.
	Conversions from conventional meters to the split prepaid meter will not require a Certificate of Compliance, except if the installation is found to be unsafe on face value.
3.9	INCREASE/DECREASE OF TARIFFS
	Fees set out in TABLE [D4.1], TABLE [D4.2] and Table [D4.3] of application: The demand circuit breaker in the consumer installation must be replaced by an electrical contractor at the consumer's cost. The electrical contractor must submit to the consumer a Certificate of Compliance whereupon the demand circuit breaker (fast curve) is specified and certified as installed according to the demand requested. A copy of this Certificate of Compliance must accompany the application to the municipality before the change on the account can be made for downgrades. Upgrades will be effective immediately.
3.10	FEES FOR INVESTIGATION OF FAULTS ON CONSUMER'S PREMISES
	Where a fault is to be located on the consumer's property by a municipal official, the municipality will request an interruption of supply to investigate, and where it is found that such fault is due to a fault in the consumer's installation of feeder cable, or malfunction of equipment used on the property, the consumer must pay an amount as set out in TABLE [D5] for each such investigation or incident.
3.11	GENERAL SERVICES
	The fee for any service requested by a consumer for which no provisions were made in the tariffs, it will rendered at the estimated cost to council, plus 15% unforeseen charges, plus 15% VAT. Such estimates are for a limited validity period not exceeding 7 days, and the full amount for the service is payable upfront.
3.12	AVAILABILITY OF SERVICES – LEGISLATIVE
	An annual availability fee must be paid in respect of immovable property with or without improvements, if such property is reasonably planned to be connected to the electrical network by the developer. The fees are included in the Tariff tables.
3.13	INSTALLATION INSPECTIONS & RESPONSIBLE PERSONS
	SANS 10142-1 rules that the consumer or lessor of an electrical installation must provide a Certificate of Compliance to the municipal supply authority on request. This certificate must be issued by an accredited and registered electrician. An electrical contractor can issue such a certificate if an accredited electrician is permanently employed with the contractor, and the contractor must be registered with a National Regulatory Body. Under SANS 10142-2, all users on MV supply points, shall appoint a Responsible Person for the installation, name of which shall be submitted to Council with every change of such a person.
3.14	ILLEGAL TAMPERING WITH METERS AND LOAD CONTROL SWITCHES
i)	CONVENTIONAL AND PREPAYMENT METERS
	In cases where a meter or metering equipment were tampered with, or where the meter or metering equipment were deliberately damaged, or where the metering equipment were bypassed and/or prevented from metering the correct consumption of the installation, or where the meter was knowingly not metering the actual consumption of energy, and not reported to the Electrical Department, the fines in TABLE [D6.1/D6.2] will apply. The supply will be switched off and the meter may be removed until such time that the owner or the user of the electricity, has paid the full costs of the meter to be replaced, including the fines and additional deposits, or any other amounts payable as deemed fit by Council; PLUS the total account owing, including interest, estimated of unauthorized or unmetered consumption up to 36 months. Connection, reconnection fees and increased deposits as indicated by the policy of Council, is also payable, if and when applicable. Added to this, the owner or user must also appoint an electrical contractor to issue a Certificate of Compliance for the electrical installation when required by Council. If it was found that a prepaid meter has registered negative units, the consumption which have not been paid for (only when the meter was found not to have been tampered with), will be for the consumer to pay such consumption, or arrange for any other method of payment, only after which the meter will be replaced with a new meter.
ii)	LOAD CONTROL SWITCHES
	These units are being phased out and will be removed when a malfunction is detected and reported. The owner/user will be responsible for the repairs and modifications to the wiring after such unit has been removed for free.
3.15	SPORT GROUND FLOODLIGHTS [D7]
	Other organisations, like sport clubs, individuals, NGO's, etc. can make use of the sportground floodlights. Fees are to be paid by the hour or per day. These fees are directly payable to the Finance Department and are only payable for use after 18:00 and before 06:00. No floodlights will be allowed to be switched on outside these hours. Minimum fee payable is for one hour.

No	Electricity terms and conditions
4.	ASSISTANCE WITH HIGH ABNORMAL LOADS OR LOAD HIGHER THAN THE PERMITTED HEIGHT ALLOWED BY LAW
	Applications must be submitted in writing at least two weeks before the scheduled trip. Costs will be determined individually depending on the circumstances. All costs will be payable before the date of the first trip.
5.	ASSISTANCE WITH HYDRAULIC PLATFORMS/CRANES
	Costs will be determined individually depending on the circumstances, and will include but is not limited to:
(i)	Transport (km/hour tariff - AA-based)
(ii)	Labour (Hourly rate of all personnel)
(iii)	Material
	This will only be allowed in emergencies when no private equipment is available for rental.
6.	CAPITAL CONTRIBUTION
	As determined by the council's standard policy
	[Council Decision 45 / 6 of June 23, 1992]
	[Council Decision 19 / 2 of 8 December 1992]
	[Council Decision 20 / 6 of June 10, 1993]
	[Council Decision 23/10 of 12 October 1993] [Temporary supply]
	[Council Decision 25/10 of 12 October 1993] [Capital contributions]
	[Council Decision 42/12 of 8 December 1993]
	[Council Decision 62 / 6 16 June 1994]
	[Council Decision 38 / 3 of March 23, 1995] [Tampering with prepayment Meters]
	[Council Decision 62 / 6 of June 20, 1995]
	[Council Decision 37 / 7 from July 18, 1995] [Low Power supply]
	[Council Decision 52 / 9 of 19 September 1995] [Kits outside sales force]
	[Council Decision 59 / 6 of June 11, 1996]
	[Council Decision 57 / 4 of 29 April 1997]
	[Council Resolution 5 / 6 of June 17, 1997]
	[Council Decision 55 / 9 of 23 September 1997] [Capital contribution policy]
	[Council Decision 47 / 9 of 29 April 1997]
	[Council Decision 46 / 5 on 20 May 1998]
	[Council Decision 51 / 4 of 21 April 1999]
	[Council Decision 72 / 4 of 12 May 1999]
	[Council Decision 66 / 4 on May 3, 2000]
	[Council Decision 60 / 4 on May 3, 2000] [Bulk: schools and scholar residences]
	[Council Decision 1/5-01 (sv) of 24 May 2001] Council Decision 68/4-02 of 30 April 2002], [Council Decision 3 / 5A (SV) of 22 May 2002], [Council Decision R46105-03 of May 27, 2003], [Council Decision R400-05 of 31 May 2004]
	[Council Decision R2811-11 of Jan 2011]
	[Council Decision of 28 March 2019 - Prepaid meters]